



Congratulations! on your purchase of our beautiful Live Monarch Butterflies! We know you're eager and excited to explore this box and maybe have a peak at your butterflies, but first we ask that you read these few but valuable instructions.

First

Locate the Freeze Pack. You may need to remove or disassemble any shipping materials (popcorn, etc.). It is important that the shipping materials be put back after.

Next

Check the Freeze Pack. It will likely be thawed. Place the Freeze Pack in the freezer to refreeze. If a freezer is unavailable, fill a plastic bag full of ice; just be sure to not get the butterfly boxes wet!

Last

Continue to store in a cool room at or below 74°F. For very hot or humid weather, try the basement, a wine cellar, tile or linoleum floors, or even inside a dry bathroom.

COOL

Caution: Do not apply direct heat.

Now that you have inspected and attended to the Freeze Pack, you will at some point in the day need to **recheck** the pack to insure it is still cold. Refreeze if necessary. However, if the weather forecast is predicting cool weather, see the below sections.

Weather

Traveling? Then transport your butterflies in the **Original Shipping Container**. If travel is long, or the ceremony/party is in the afternoon or evening of the next day, then **refreeze** the pack the night before and replace it in the morning. **Avoid** leaving your butterflies in direct sunlight or prolonged exposure to high heat. (No parked cars or hot door steps please!)

Cold (less than 60°F) or Rainy? Keep the butterflies in a warm room (74-80°F) while the ceremony or party is taking place for as long as possible. If you need to, a space heater in a closed room will be sufficient to bring the room temperature to about 75-80°F, but avoid letting the heater blow directly on the butterflies. **Important:** *Please try to make the 'warm-up' gradual instead of a sudden change from extreme cold to high heat.*

Fly Away...! The time draws near! So, at about **2 hours prior** to the **Release** time, remove the butterflies from the Original Shipping Container. Display them in a basket or transfer them to another container. Be creative! You may hear a bit of movement, do not be alarmed, they are living creatures and this is perfectly normal.

Ideas, Suggestions! If you want to position a butterfly for close-up photos of your choice, simply place the desired number of butterflies (kept in their original packages) into the refrigerator **for 20 to 30 minutes**. This brings down their body temperature. You will have approximately 30 seconds before each butterfly warms up enough to take flight!

Refund Policy. We usually include extra butterflies in each order, however we cannot guarantee this. But, if for some reason some of the butterflies arrive dead or are dead at the time of release, you may return them within 30 days of receipt for a prorated refund per butterfly. Please return via standard mail to: